

BLUEMAC WARRANTY INFO

Purchaser receives 'standard 6 months warranty' by default. The warranty period starts on the date of invoice, product has to be applied in accordance to BLUEMAC specifications and guidelines. Proof of purchase for the product must be available for warranty claim and inspection.

Warranty only covers products applied within their "intended" and "normal" use as defined by operating conditions in accordance with the information on the products and its packaging. BLUEMAC will have no obligations under warranty if the alleged defect is a result of (i) failure to adhere to installation, operating, application, maintenance or environmental instructions or guidelines provided by BLUEMAC, (ii) being subject to corrosive environments (e.g. in coastal areas, industrial surroundings, farm environments), wear and tear, lightning, carelessness, accident, abuse, improper or abnormal use of the products, damage by animals, abnormal voltage, fire, natural disaster, accident, transportation or, (iii) any attempt at repair, alteration, modification of the product other than on BLUEMAC instruction, (iv) connecting peripherals, additional equipment or accessories other than those recommended in BLUEMAC documentation; (v) power or connectivity issues, problems with access to, or connection with service providers, such as interruptions in the access networks (e.g. internet), faults on the subscriber's or the correspondent's line, local network fault (cabling, file server, user's line) and faults in the transmission network (interference, scrambling, faults or poor network quality) or (vi) commercial, trade or industrial use. Purchaser shall not rely on any other information or documentation.